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EtherScope[™] Series II

Network Assistant

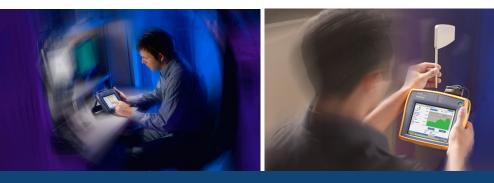
With EtherScope Series II, you can:

- Solve Gigabit Ethernet problems fast on copper and fiber optic networks – test at Gigabit speeds with the full-duplex 10/100/1000 twisted pair interface or optional SX, LX or ZX optical fiber interface.
- View wireless networks add the 802.11 a/b/g wireless network analysis option to troubleshoot today's mixed wired and wireless networks. A full suite of tests including detailed information about RF signal strength, access point and client configurations, and network utilization.
- **Discover switches fast** locate available interfaces, active ports, MAC, IP, SNMP name, and link speed.
- Capture detailed network information – locate, view, and store 1,000 network devices in the on-board database. Drill down on any device to see its configuration, addressing, and status.
- Analyze data instantly pinpoint duplicate IP addresses, network misconfigurations, frame errors, collisions, high-utilization segments, and cable problems.
- Identify vital network stats view Ethernet utilization, collisions and errors. Use the data to fine tune your network.
- Monitor client access troubleshoot the cause of 802.1X security authentication, dynamic addressing and WLAN association problems.
- Measure performance the ITO/RFC 2544 Option enables IP performance testing for deployment and maintenance of enterprise networks. Verify the available bandwidth between two points in a network or simulate the impact of additional network users or applications.
- Grab and go easy to use and carry, featuring a small, lightweight ruggedized platform, a bright color touch-screen, intuitive user interface and context sensitive help.

You are working on one of many top-priority projects when you get the call. The network is down. Your company looks to you to bring its business-critical network back up quickly.

There's no time to waste. You grab your trusted assistant and rush off to solve the problem, confident you have the essential set of tools you need to analyze, isolate, and solve the problem... or at least prove it's not the network.





Helping first responders solve network problems fast.



Powerful vision into your network

Whether a copper, fiber optic or a wireless LAN, the EtherScope Series II Network Assistant delivers the information you need to quickly analyze, isolate and troubleshoot network problems. EtherScope excels at troubleshooting access network issues, with advanced diagnostics that simplify troubleshooting in switched environments. When problems require a visit to the user's work area, the switch closet or the equipment room, EtherScope is the portable tool you should bring with you. It is engineered to be small, lightweight and durable for field use. And it is packed with the features you need so you can leave your laptop PC back at your desk.

Verify cabling infrastructure quality

High-performance cabling is the backbone of a high-speed network. Do not let simple cabling problems bring your network down. Several built-in tools, like TDR fault location, wiremap and digital toning, help you troubleshoot common cabling issues.

If your network includes gigabit links, you likely have multimode or singlemode fiber optic cabling. Verify the quality of these links by measuring the power from fiber optic NICS and the loss of optical fiber cables.

Validate signaling and connectivity

A speed or duplex mismatch is a common cause of collisions and errors. Easily observe the link negotiation signaling of PC NICs and network devices.

Emulate a powered device (PD) to troubleshoot problems with 802.3af Power over Ethernet (PoE) systems. Solicit and measure DC voltage on each pin.

Infrastructure cabling

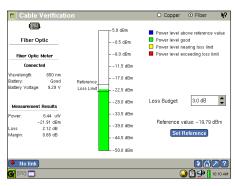
- UTP/STP wiremap
- Fault location
- Toning
- Jack identification
- Fiber optic power/loss

Connectivity and configuration

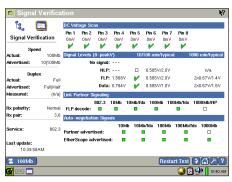
- Signaling
- PoE troubleshooting

📕 Cable Verifical		🖸 Copper O Fiber 🛛 📢
	Cable Type:	UTP100 Category 6 👻
Cable Verification	Pair 1,2 34 m to open	
32 m to office locator: 1	Impedance: 95Ω [cable] Problems:	
2 2	Pair 3,6 32 m to open	
3 3 3	Impedance: 100Ω [cable] Problems:	
4 open 4	Pair 4,5 14 m to open	
6 <u> </u>	Impedance: 100Ω [cable] Problems:	
7 7	Pair 7,8 32 m to open	
8 8	Impedance: 100Ω [cable]	
S open S	Problems:	
Non-standard Last update: 9:41:58AM	O Feet	Color Coding O T568A ⊙ T568B
📍 No link) 🛛 Cable 1	Foner	Restart Test 🕽 🏠 🏸 ?
G === 🖸		🕥 🖹 🎐 🚺 9.42 AM

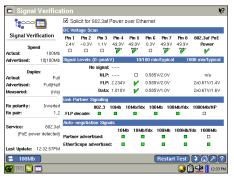
Cable verification



Fiber optic power measurement



Signaling



Power over Ethernet (PoE)



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Observe association and authentication

Monitor and record the client-network connection process: association (if wireless), security authentication and dynamic IP addressing (DHCP). Isolate problems to identify what needs repair.

Supported authentication types include IEEE 802.1X (more than 10 EAP types) for LAN and WLAN and WPA and WEP for WLAN.

Association and authentication

- WLAN association
- Security authentication
- DHCP addressing

Discover what and where

Discover up to 1000 devices automatically as soon as you connect to the network. Extract switch port/slot and VLAN information showing you where users are connected. Save time troubleshooting connection and congestion issues.

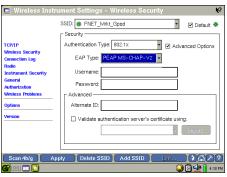
Managing VLANs has never been easier. See the switch interfaces that comprise each VLAN. In addition, "nearest switch discovery" speeds troubleshooting by identifying the slot and port to which you are connected while "network discovery" organizes devices by IP subnet and domain.

Discovery

- Devices and details
- Networks
- VLANs
- Switch interfaces and port stats
- Switch trace route



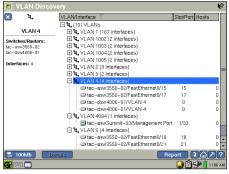
Wireless association



802.1X authentication

🖪 Device Disc	٥٧	ery			Find	٢?
Na 🗖		3	Name	IP Address 🗸	MAC Address	
		- =	tac-dgw-01	010.248.001.001	CISCO-7ee185	1
All Devices		- 🗃	tac-aswSummit-03	010.248.001.004	EXTREM-b71a10	=
L Total Devices	52	- 📰	Cisco7200VXR-bot.	. 010.248.001.006	CISCO-79d006	
	- 22	- 📰	tac-agwL3-01	010.248.001.008	CISCO-da7c09	
Bouters	6	-0	tac-asw3550-02	010.248.001.009	CISCO-3e9400	
Switches	7	-0	tac-dsw4006-01	010.248.001.013	CISCO-dde4ff	
Servers	1	-0	F_Pod_Summit48	010.248.001.015	EXTREM-949e00	
NIB SNMP Agents	26	-0	G_pod_extreme	010.248.001.016	EXTREM-a20300	
🗏 Hosts	39	-0	tac-dsw4006-01	010.248.001.029	CISCO-0857ff	
	-	- 1	WIN2KSERVER	010.248.001.030	INTEL-cf1f4a	
		- 🔜	010.248.001.036	010.248.001.036	TYAN-27b729	
		- 33	Cisco3800Bottom	010.248.001.039	CISCO-eeff33	
			010.248.001.058	010.248.001.058	FLUKE-a02a4d	
⊙ Show IP Address			FLUKE-1E8185F84	010.248.001.091	DELL-dbb1ca	
			FNET-3CD6B643	010.248.001.092	DELL-589f00	
O Show MAC			TAC-SQL-01	010.248.001.098	INTEL-52e91d	
O Show Switch Info		- 3	Chris Davis's Desk	010.248.001.102	FLUKE-a03053	-
O Show Properties					4 1	1
🗟 100Mb 📃 📘	eb	dis) (Add device	Report 362	?
G 🔤 🗔					😡 🗄 垫 📔 10.59	АМ

Device discovery



VLAN discovery



Monitor network health

Identify capacity trends and needs. Switch port statistics and trending show steady and bursty traffic, allowing you and your staff to pinpoint problems quickly.

See who the top bandwidth users are at a glance. Select specific frame types such as errors, broadcasts or multicasts. Then see the traffic displayed by protocol, such as IPV4, ARP, spanning tree, IPX and others. Drill-in on suspicious activity, identify the source, and quickly solve the problem. "

RFC 2544 performance testing at Gigabit rates

Network managers are adopting elements of the IETF RFC 2544 to provide a standard methodology for characterizing LAN and WAN link performance. EtherScope features both RFC 2544 tests and ITO tests for characterization and verification of link performance at up to Gigabit speeds in both upstream and downstream directions. Advantages of EtherScope's implementation of RFC 2544 include control over test configurations and automation for testing efficiency.

Select between three RFC 2544 tests: throughput, latency and frame loss. Run only the test(s) of interest to you. For each test, use the default configuration or customize the test parameters to observe how traffic differences affect link performance. User-definable parameters common to all tests include frame content, frame size, layer 2 802.1p class of service priority, layer 3 IP type of service (TOS), test duration and test rate. In addition, test-specific parameters include measurement accuracy for throughput testing, iterations for latency testing and step size and failure threshold for loss testing. By adjusting these parameters,

Health

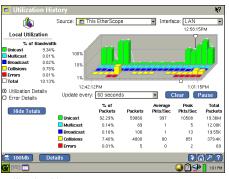
- Switch port scanning
- Utilization history
- Protocol statistics
- Top talkers
- Key devices
- Problem log

Performance

- Internetwork throughput
- Traffic generation
- RFC 2544 testing

you can also control the time required for a test to complete. For example, very small changes in accuracy can dramatically cut test times, by more than one hour, to reduce testing expenses and make RFC 2544 testing more predicable.

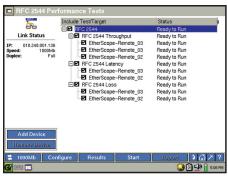
Construct a test suite consisting of one or more RFC 2544 tests. For each RFC 2544 test, specify the LAN or WAN link(s) to test by defining the target EtherScope device(s). Test the same link multiple times with varying configurations to observe performance differences. Test multiple links from a single destination using multiple EtherScope remotes. Click the Start button once to run all the tests in the suite in a single, automated operation. View and save tabular and graphical results to document link performance.



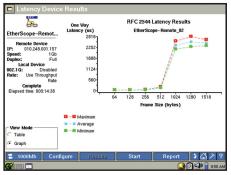
Utilization history

🗖 Top Tall	kers		⊙ MAC(All) O Errors	O Broadcasts	O Multicasts
lociol	-	3	Name	Packets /	Octets
	1001011		G_pod_extreme	3227	7 787368
MAC (A	MAC (All)		tac-dsw4006-01	2759	9 1091293
Packets	21.61K	- 🔳	010.248.001.154	1642	2 114378
Octets	3.728M	- 🔳	testnet123.testnetwork.com	1633	3 107855
% of Pkts	100%	- 📰	tac-agwL3-01	1523	7 119436
		-0	tac-asw3550-02	1116	5 446452
IP-V4	53.8%	-0	tac-dsw4006-01	813	7 130532
ARP	31.1%		Cisco3800Bottom	747	7 70609
Spanning Tree	8.1%		tac-aswSummit-03	746	6 80414
Other IPX	2.8% 2.4%		- 🚍	TESTNT4	642
IPX CDP	2.4%	- 🔳	010.248.001.058	608	3 39168
CDP Cisco VTP	0.7%	- 🔳	045.028.012.010	603	3 41000
NETREUI	0.5%	- 🔳	WIN-2000-PRO	556	37438
FDP	0.4%	- 1	WIN2KSERVER	488	87572
	0.2.10	- 📰	Cisco7200VXR-bottom	443	3 59876
		- 🔳	010.248.001.127	403	3 77880
		- 🗆	F_Pod_Summit48	343	3 43110
		- 3	TESTNET	330	24690
🗟 100Mb	Dets	dls –	Clear	Repor	
🥰 📖 🔁				6	🐊 🗟 🕩 👖 1125 A

Top talkers







RFC 2544 results



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802.11 a/b/g wireless analysis

Troubleshoot RF coverage and performance issues

RF measurements

Is co-channel interference causing a problem? Is signal strength too low to support all users? EtherScope continuously scans 2.4GHz and 5GHz frequencies, providing visibility into wireless LAN coverage and performance. Choose the measurement you wish to view using drop down menus that include signal strength, signal to noise ratio, utilization, and several other useful measurements. Quickly determine if your access points are configured for the appropriate channels and that the RF transmit power is appropriate for your environment.

Network Discovery

Who is using the network, and where are they? Are wireless clients congregating in one area of the building, dragging down wireless network performance? Wireless EtherScope quickly identifies all wireless network access points and discovers all associated clients. Visibility into wireless network utilization helps you make better decisions about access point placement and expansion to support actual usage patterns.

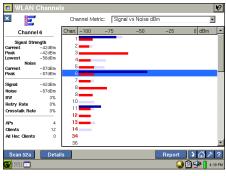
Identify top talkers

See who the top bandwidth users are at a glance. Use Wireless EtherScope to identify the busiest access points and the most demanding wireless clients.

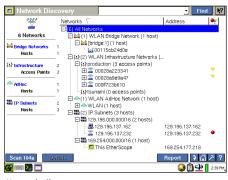
Drill-in to view wireless LAN metrics such as FCS errors, crosstalk, and retries. Identify suspicious activity, then identify the source and solve the problem.

Wireless 802.11 a/b/g

- Channel analysis
- Device discovery
- Network discovery
- Site survey
- Security scan
- Key devices



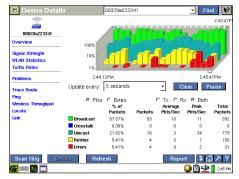
Channel scan



Network discovery

📕 Top Tal	kers	۴N	IAC(All) C Broad	casts	s C Mu	lticasts	C Retries	C Errors №
1001011		Ch:	ZAII Channels	•	SSID:		All SSIDs	•
			Name		BW	/ 1	Pkts	Octets -
MAC (A	")	3	00028a223341			4.82%	321200	145376308
Utilization	12.66%	-	0011922a5160			2.67%	220440	61230136
Packets Octets	1.242M 267.4M	3	129.196.137.232			1.20%	61336	5597504
	207.444	1	00028a9e9a47			1.11%	182512	30267468
Data	4.42%		0012f01211a6			0.61%	83644	4424156
Management	4.30%		000b7d158f47			0.50%	100936	5571940
Control	2.68%		000cf149a233			0.48%	74624	4396964
Other	1.26%		000cf15f78fe			0.39%	67276	3105080
			000cf1225de9			0.27%	43648	2436544
			000d28df7352			0.14%	23188	1756128
			169.254.177.194			0.09%	14740	237380
			0004236ca377			0.09%	11836	1370380
			000cf15cb414			0.04%	3740	105336
Show Pkts+	Octets		0012f01211ef			0.03%	6204	229680
C Show SSID		7	00409659b7c9			0.03%	4884	
C Show Chan	nel	-	000cf144d337			0.03%	4268	106788
Scan 140a	Dete	ills	Clear			[Report	⇒☆≯?
Gʻ 📖 🔽 	3						Q (🗟 와 📔 2:40 PM

Top talkers



Device details



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Wireless security and policy enforcement

Discover unauthorized devices

Wireless security is a top concern, and wireless security policies are difficult to enforce. Use Wireless EtherScope to perform periodic audits of the wireless environment. Wireless EtherScope automatically discovers rogue access points, unauthorized wireless bridges, mobile clients and ad-hoc networks, enabling quick response and resolution.

Locate rogue devices

Wireless EtherScope features Security Scan and Locate to identify rogue devices and hunt them down. Unauthorized devices are automatically discovered and identified on the EtherScope home page under Security Scan. Select a device from the list then use the Locate feature to track down its physical location. An external, directional antenna speeds location by 75%.

Verify authentication and encryption

Wireless EtherScope discovers whether infrastructure and client devices are employing the appropriate authentification mechanism. EAP (Extensible Authentication Protocol) authentication is tested and monitored using EtherScope's login test tool. Using EtherScope, force a wireless client to disassociate from an access point, and monitor the client and access point EAP exchange as the client re-authenticates on the network. Discover if, where, and when the EAP authentication process breaks down.

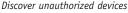
Planning wireless network expansion

Site survey

Has the RF environment changed since the access points were installed? Is wireless network coverage sufficient to support all users? Does the wireless network provide ubiquitous coverage sufficient to support seamless roaming?

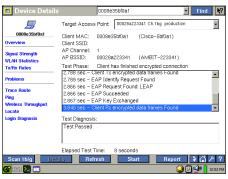
Use Wireless EtherScope to capture baseline RF coverage data immediately after the wireless infrastructure is installed, then compare historical data to periodic survey data over time. Use this information to make minor adjustments to wireless access point transmit power, relocate access points, or add new access points before RF environmental changes impact your user community.







Locate rogue devices



Verify authentification and encryption

📕 Site S	Survey			N ?
B		Location: pod2	-	Edit
Site S	urvey	SSID T	BSSID	Ch Signal _
Current	Survey	[o] [bridge:1]	00115cb24d0e	11 -74dBrr
Location	2gpod	(hidden)	000ff723b610	1 -80dBm
Surveys	3	production	0011922a5160	6 -63dBm
Total APs	6	production	00028 a9e9a 47	6 -36dBm
New APs	0	production	00028a223341	1 -68dBm
Missing APs	0	🖀 tsunami	0009e81a4d9e	6 -20dBrr -
	fay 20 2004			ī
Time	02:52PM	Previous Survey: May 2	20, 2004 02:56:01 PM	 Delete
		SSID V	BSSID	Ch Signal <u>^</u>
		🖾 (bridge:1)	00115cb24d0e	11 -74dBm
		🖀 (hidden)	000ff723b610	1 -80dBm
		production	0011922a5160	6 -69dBm
		production	00028a9e9a47	6 –47dBm
		production	00028a223341	1 -66dBm
		🖀 tsunami	0009e81a4d9e	6 -45dBm <u>-</u>
Scan 132a	a Deb	alls Clear	Save Report	: \$ G > ?
* >				🕽 🗐 🕩 👖 256 PI

Site survey



Network reports

Document your network with XML-coded reports. Record network attributes, baseline performance, device inventory, a problem log, and switch-port statistics – all in web-viewable files.

Network maintenance

Built-in tools let you review and edit device configurations. EtherScope includes Telnet, SSH Telnet, terminal emulator, FTP, TFTP, CDP Port Reporter and a web browser so you can leave your notebook PC on your desk.

Diagnose problems from anywhere via the web

EtherScope fully supports secure remote access and control. So no matter where the problem is, all you need is an active web browser to diagnose remote locations – just ship an EtherScope to that location and instruct a person on the other end to simply plug it in to the local network.

Future enhancements

EtherScope is designed for the future, with a robust processor, plenty of memory, a

forward-looking Linux[®] operating system and a software update procedure that is a snap. As your network and your troubleshooting needs evolve, EtherScope grows with you. Your investment in EtherScope will serve you for years to come.

Network SuperVision Gold Support

Sign up for our Network SuperVision Gold Support plan and you'll enjoy privileges to protect and add value to your equipment. These include unlimited 24x7 technical assistance and an exchange unit at no cost in the event something happens to your unit. Support also includes unlimited access to the knowledgebase, product discounts and "members only" promotions. See www.flukenetworks.com/goldsupport for details.

ELLKE EtherScope™ Network Assistant Network Assistant Device Discovery - All Devices Sep 3 09:09:36 2004								
Name	MAC Address	IP Address	Properties	Switch	Slot/Port	VLAN		
010.000.004.001	PRIMRY- 06c588	010.000.004.001						
tacvision2	LITEON- 1c7b1a	010.248.001.110		Catalyst 2800	9			
010.248.001.233	Linksy-580c95	010.248.001.233		TAC_C-pod	2	100		
WIN2KSERVER	INTEL-cf1f4a	010.248.001.030	DHCP,DNS	TAC_C-pod	2	100		
010.248.001.116	INTEL-cf17e1	010.248.001.116		Cisco1900_JT	1			
TESTNET	INTEL-cf13dd	010.248.001.106		TAC_C-pod	2	100		
WIN-2000-PRO	INTEL-bcc7a4	010.248.001.103		TAC_C-pod	2	100		
CONCORD	INTEL-9f00ce	010.248.001.134						
TAC-QGF330DGIE2	INTEL-751f5a	010.248.001.111		Catalyst 2800	10			
SIMULATION_SERV	INTEL-7505ab	010.248.001.089	MB	TAC_C-pod	9	100		
W2K3SERVER	INTEL-52e91d	010.248.001.098		TAC_C-pod	2	100		
NPIC63722	HP-c63722	010.248.001.099		TAC_C-pod	2	100		
Catalyst 2800	GrdJun-e82c53	010.248.001.195		TAC_C-pod	9	100		
010.248.001.100	FLUKE-c00074	010.248.001.100						

Network reports

EtherScope[™] Series II Suites

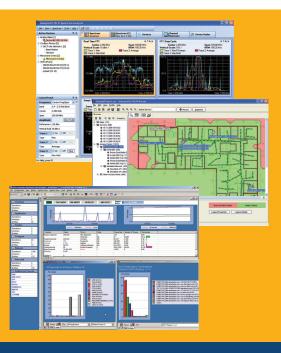
EtherScope is available bundled with complementary tools to expand your network troubleshooting capabilities. These tools run on Windows-based tablet and notebook PCs.

Use InterpretAir WLAN Survey Software to plan, simulate and verify 802.11 wireless LANs. InterpretAir is a wireless site survey tool and much more; it provides visualization of RF health metrics, greatly simplifying WLAN environment analysis and enabling performance tuning.

AnalyzeAir Wi-Fi Spectrum Analyzer detects, identifies and locates RF

interference in 802.11 wireless LANs. AnalyzeAir provides IT professionals with the vision they need into the hidden world of RF, providing them the ability to see the spectrum in a visible and intelligible format.

OptiView Protocol Expert software provides protocol analysis directly through the network interface card in the PC on which it is running. Its expert analysis feature pinpoints problems quickly and suggests corrective action. Extensive seven-layer decodes make it easy to identify and solve the toughest problems on switched segments.





Ordering Information

Model	10/100/1000 twisted pair	1000 Mbps fiber optic	802.11a/b/g wireless	ITO/RFC 2544	Protocol Expert	InterpretAir	AnalyzeAir	Contents
ES2-LAN-SX/I	•	•		•				LAN analyzer, SX Fiber, ITO/RFC 2544 Mainframe, rechargeable Li-Ion battery pack (installed), protective boot, carrying strap, AC adapter/battery charger, remote wire map (WireView #1), 64MB CompactFlash® card, patch cable, RJ-45 coupler, CD containing user manuals and other useful files, carrying case plus SX Fiber Option and Internetwork Throughput Option (ITO)
ES2-PRO-SX/I	•	•	•	•				LAN and Wireless LAN analyzer, SX Fiber, ITO/RFC 2544 ES2-LAN-SX/I plus 802.11a/b/g Cardbus adapter and external directional antenna.
ES2-PRO-SXLX-I/S	•	•	•	•				LAN and Wireless LAN analyzer, SX and LX Fiber, ITO/RFC 2544, accessories kit ES2-PR0-SX/I plus, LX Fiber SFP, replacement battery, external battery charger, USB mini keyboard, WireView outlet IDs #2 - #6 and large carrying case.
ES2-PRO-SX/I-PE	•	•	•	•	•			Protocol Expert Suite ES2-PRO-SX/I plus Protocol Expert software package for laptop/tablet PC
ES2-PRO-SX/I-IA	•	•	•	•		•		InterpretAir WLAN Survey Software Suite ES2-PRO-SX/I plus InterpretAir WLAN Survey Software for laptop/tablet PC
ES2-PRO-SX/I-AA	•	•	•	•			•	AnalyzeAir Wi-Fi Spectrum Analyzer Suite ES2-PRO-SX/I plus AnalyzeAir Wi-Fi Spectrum Analyzer for laptop/tablet PC
ES2-PRO-SX/I- IA-AA	•	•	•	•		•	•	InterpretAir and AnalyzeAir Suite ES2-PRO-SX/I plus InterpretAir and AnalyzeAir solutions



Side Interfaces – RS-232C serial port, USB port, microphone and headphone jacks, Kensington lock (opposite side).



Top Interfaces – 10/100/Gigabit twisted pair copper port, Gigabit Fiber SFP transceiver, CompactFlash® memory card and 802.11a/b/g WLAN adapter.

N E T W O R K S U P E R V I S I O N

Fluke Corporation P.O. Box 777, Everett, WA USA 98206-0777

Fluke Networks operates in more than 50 countries worldwide. To find your local office contact details, go to www.flukenetworks.com/contact.

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Options & Accessories

Model	Option
ES-WLAN-OPT	802.11a/b/g wireless upgrade option for all LAN-only models, enables WLAN Option and includes FNET-EXTANT and FNET-WCARD.
ES-LAN-OPT	10/100/1000 LAN upgrade option for all Wireless LAN-only models, enables LAN Option.
ES2-SX-OPT	SX Gigabit Fiber Option for all LAN-enabled models, enables Fiber Option and includes ES2-SX.
ES-ITO-OPT	Internetwork Throughput Option for all LAN-enabled models , enables ITO Throughput Test, Traffic Generator and RFC 2544 tests.
Model	Accessory
ES2-SX	SX Gig Fiber SFP Transceiver (850nm VCSEL, replacement item, SX Fiber Option required)
ES2-LX	LX Gig Fiber SFP Transceiver (1310nm FP laser, SX Fiber Option required)
ES2-ZX	ZX Gig Fiber SFP Transceiver (1550nm DFB laser, SX Fiber Option required)
ES-ACCY-KIT	Kit containing an EtherScope bat- tery, external battery charger, AC charger and line cord, USB mini keyboard, WireView identifiers #2 - #6, and a larger carrying case
DSP-FTK	Fiber optic test kit, 850nm and 1300nm LED source and 850/1300/1550 nm meter
ES-BATTERY	Replacement battery
ES-BATT-CHG	External battery charger
WIREVIEW 2-6	Remote identifiers 2 – 6
OPVS2-KB	Mini USB keyboard
DTX-ACUN	AC charger, universal
OPV-POE	Power Over Ethernet adapter
MT-8200-63A	IntelliTone 200 Probe
944806	Null modem cable (DB9)
FNET-EXTANT- KIT	Kit including 802.11a/b/g radio card with antenna jack and exter- nal uni-directional antenna. For EtherScope WLAN or Pro models with the WLAN option enabled.
FNET-EXTANT	External uni-directional antenna. Replacement item.
FNET-WCARD	802.11a/b/g radio card with antenna jack. Replacement item.
ES-SWUGD-V3	EtherScope software upgrade to version 3.0